Appointment Policy

Due to the fact that there are over 40,000 children in Mid-Missouri in need of dental care and not enough providers, our office must have a strict cancellation policy to ensure that these children can receive the care that they need.

We must have 48-hour notice for any appointments that need to be rescheduled. If you miss your child's appointment or fail to give a 48-hour rescheduling notice, we will be unable to schedule your child again and you will need to seek dental care at a different office.

Please understand, we are trying to put your child's dental health as a top priority and when an appointment is simply missed or not rescheduled with a 48-hour notice, other children continue to suffer because they are unable to receive the dental care that they need.

In course of dental diagnosis and treatment, the Doctor may prescribe some medications including antibiotics, pain medications, or other drugs. While our team will make an effort to confirm and update your medical history and medications, it is your responsibility to inform us of any changes to your health history or medications and to confirm with your pharmacist or physician the safety of drug recommendations. Additionally, women should be aware that antibiotics may decrease the effectiveness of some birth control methods and should check with their physician for recommendations for alternate pregnancy prevention methods during the course of antibiotic treatment.

I authorize the staff to perform any necessary services needed during diagnosis and treatment. I also authorize the provicer to release any information to process benefit claims.

I have read the Sterling Dental Care appointment policy and understand that failure to follow the policy will result in my child's dismissal from the office. I have also read the office policy and understand that it is my responsibility to inform this office of any changes to my child's health history or medications.

Guardian's Name	- Date	Guardian's Signature
Child's Name		